

Defensa Animal de Rincon Puerto Rico DISCLAIMER OF ENDORSEMENT:

Links and pointers are provided for the user's convenience as suggested sources for further information and do not imply endorsement.

La persona que escribe ese texto no se quiere hacer responsable, o no esta recibiendo compensacion monetaria para endosar las fuentes mencionadas.

The Americans with Disabilities Act (ADA) protects people with disabilities – both physical disabilities and the emotional type, by requiring any business that serves the public to allow people with disabilities to bring their service animals with them.

This includes: restaurants, hotels, retail stores, taxicabs, theaters, concert halls, sports facilities. If the public has access to it, then so do you and your service dog. By law, these businesses can't charge you extra or separate you from other customers because of your certified service dog.

Your privacy is also protected by this law - businesses are not allowed to ask "What's wrong with you?" and demand proof that your dog is a service animal. Not all businesses comply as they should. But if your dog has Service Animal insignia and photo ID card displayed, most businesses won't bother to ask about your dog.

Qualified Disabilities = Emotional / Psychological Issues:

Age-Related Cognitive Decline

Anxiety

Any Psychiatric Condition

Autism

Bipolar Disorder

Depression

Dyslexia

Emotionally Overwhelmed

Fear of Flying

Panic Attacks

Post Traumatic Stress Disorder (PTSD)

Separation Anxiety

Social and other Phobias

Stress Problems

An Emotional Support Animal should be able to:

Walk beside you without straining against the leash
Sit on command
Come when called
Lie down on command
Show no aggression toward humans or other animals when unprovoked

Resources for Registration, ID Badges, Service Vests:

United States Dog Registry

<http://usdogregistry.org/registration/register-emotional-support-dog/>

National Service Animal Registry Registration

<https://www.nsarco.com/emotional-support-animal.html>

ESA Certification for Your Emotional Support Animal:

<https://esadoctors.com>

****IMPORTANT NOTE**** *The use of ID Products will not guarantee or enforce compliance with the ADA or any other federal, state and local law regarding the use of service animals. For questions regarding the legality of your service animal, compliance with the ADA, or other laws pertaining to service animals and the laws or access, please contact the Justice Department ADA Information Line at (800) 514-0301 (voice) or (800) 514-0383 (TTY) or visit the ADA Business Connection: <http://www.ada.gov>.*

It is illegal to represent your pet as a Service Animal if you do not qualify as disabled.

Air Travel with a Service Animal

MINIMUM 48 Hours Advance Notice is Recommended or Required to the Airline Reservation Department for in-Cabin Travel. Without 48 hours notice before your flight, or if Support Animal Documentation can not be validated, the animal may need to be checked and travel in a kennel.

There are no additional charges for service animals traveling in the cabin.

Cabin rules

Animal must fit on your lap, at your feet or under your seat

Animals must be clean, well behaved and under your control at all times

- If the animal is too large, it will need to be checked and travel in a kennel

Seating options

- Service animals can't block any aisle
- You can't sit in an exit row when traveling with service animals
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AIRLINE REQUIREMENTS FOR SERVICE ANIMALS:

To travel with an emotional support or psychiatric service animal in the cabin you must provide supporting documentation dated within 1 year of your scheduled flight. It must be from a licensed mental health professional or a medical doctor and state:

That you have a mental or emotional disability recognized in the Diagnostic and Statistical Manual of Mental Disorders

That you need the emotional support or psychiatric service animal as an accommodation for air travel and/or for activity at your destination

That the individual providing the assessment is a licensed mental health professional or medical doctor, and you are under his or her professional care

The date and type of the mental health professional or medical doctor's license and the state or other jurisdiction where it was issued

Passengers should have a completed a Support Animal Form for the airline they are flying and/or provide the airline with a written statement containing the required information Practitioner letterhead.

Practitioner = Any licensed physician, health or mental health professional (e.g., psychiatrist, psychologist, licensed clinical social worker)

THERAPY DOG SAMPLE LETTER:

Practitioner must include:

Name, Practice Area, Address, Telephone #, Licensing State or other Jurisdiction in which issued, License #

To Whom It May Concern:

I have met with _____ who has health concerns that have an effect on her comfort and functioning. She currently has an Emotional Support Animal which contributes to her comfort and functioning by decreasing her anxiety and stress. It is important for her to have the dog with her especially when traveling. Thank you for your co-operation and assistance in this matter.

Therapy / Emotional / Psychiatric Assist Animal Support Form by Airline :

-----Always include your ticket confirmation code on all correspondence-----

American Airlines:

Form: https://www.aa.com/content/images/generic/ESAN_Form.pdf

Special assistance / English: 800-433-7300

Special assistance / Spanish: 800-633-3711

United:

Form: <https://www.united.com/web/en-US/content/travel/specialneeds/disabilities/support-animal-form.html>

United Airlines Accessibility Desk: 1-800-228-2744

fax: 872-825-0208

email (uaaeromed@united.com)

JetBlue:

(No Form)

1-800-JETBLUE (538-2583)

(From JetBlue): *“Service Animals shall have identifiers such as identification cards, other written documentation, not more than one year old, on letterhead or prescription from a licensed mental health professional or physician, the presence of harnesses, tags or “the credible verbal assurances of a qualified individual with a disability using the animal”.*

“Please note: documentation is not required as a condition for permitting an individual to travel with his or her service animal in the cabin unless a customer’s verbal assurance is not credible.”

Delta:

(No Form)

Reservations to request Special Assistance: 404-209-3434

International Reservations: 800-241-4141

Reservations for travel within United States: 888-750-3284

(From Delta): *“Documentation required before travel. Specifically, letter must state: The person listed in the letter is under the care of the assessing physician or mental health professional. Title, address, license number and jurisdiction (state/country issued), phone number, signature of mental health professional. Passenger has a mental health related disability recognized in the Diagnostic and Statistical Manual 4th Edition. The passenger needs the emotional support or psychiatric service animal as an accommodation for air travel and/or for activity at the passenger’s destination.”*

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